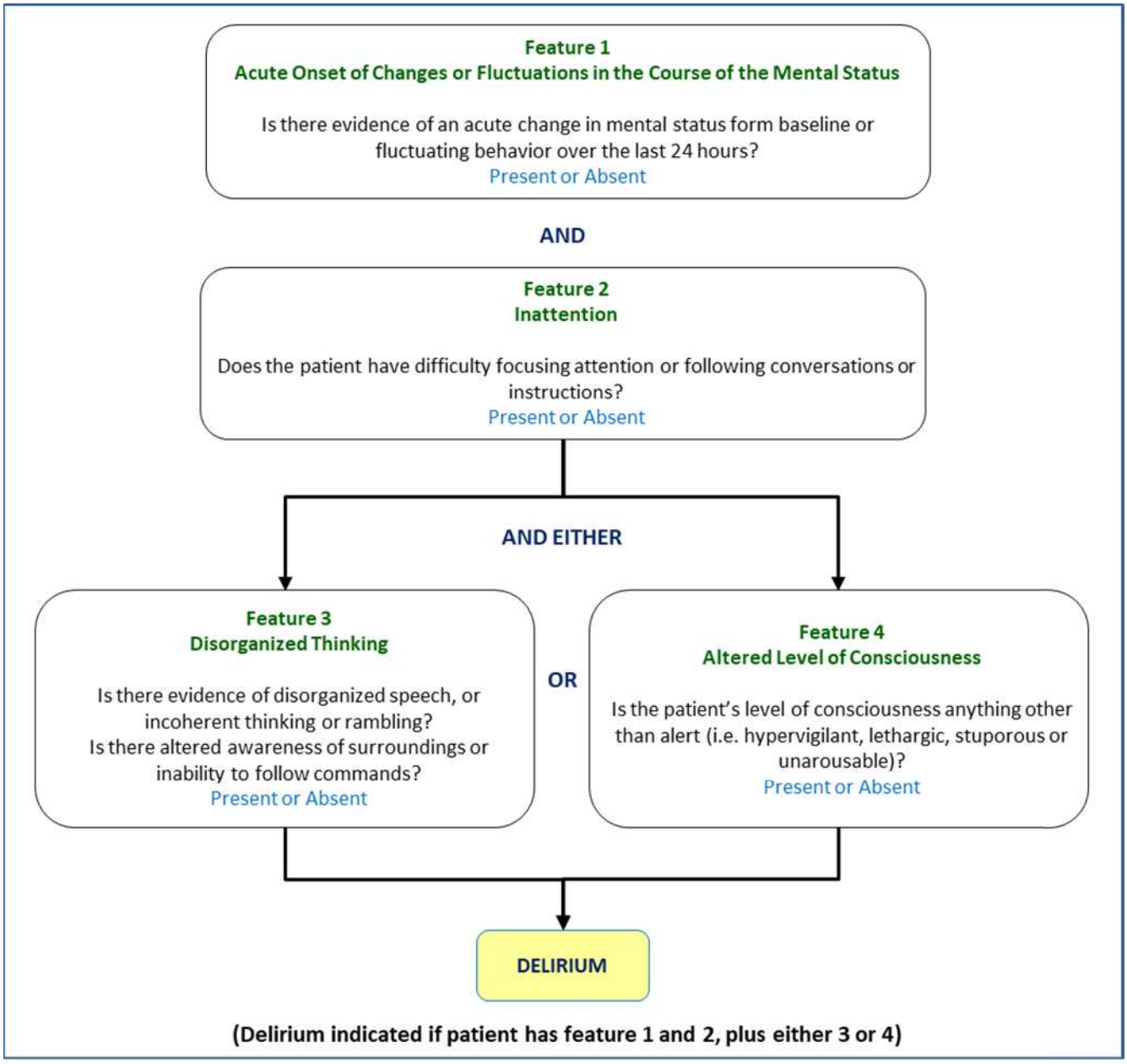APPENDIX E: THE CONFUSION ASSESSMENT METHOD